TrueGrain® and other reconstituted wood veneers

HANDLING & CARE

Storage and use
Veneer and veneered panels should not be stored exposed to bright light, excessive heat, prolonged temperatures above 40 degrees C, high-humidity, chemicals, water and other liquids. Avoid even temporary contact with water and other liquids and avoid any moisture on product surface. Store flat at least 200mm from the floor and keep covered with plastic sheeting and/or a cover sheet. To protect from the effects of light and dry air or wind, always keep the raw veneer and uncoated veneered panels completely covered with a panel of flat plywood, MDF, etc. Keep the humidity range of the storage area between 40% and 70% (RH). Veneered products are not suitable for exterior use. Nor are they suited for high wear applications or wet horizontal surfaces such as counter tops.

Transport
When transporting veneer, care must be taken to keep it dry, protected from air/wind and clean from road dirt and dust

Care of veneered panels
Briggs' veneers are supplied in the raw form and we do not have control over the glues and finishes/clear coats used in fabrication. Hence we are unable to provide specific care instructions or warranties for the *finished* product - please contact your fabricator or coatings supplier. However, in general, timber veneered surfaces should not be left wet/damp or with staining materials on them (such as dark fruit juice/wine). They should not be cleaned with furniture wipes, harsh cleaners, chemicals, bleach, ammonia, solvents, alcohol and products containing orange oil. Abrasive cleaning of clear finishes can scratch the surface and reduce the visual clarity. Silicone based products must be avoided.

Dusting: Use only a soft dry cloth or feather duster.

Polishing: Use a high quality furniture polish and a soft dry cloth. It is recommended the polish used not contain any silicone as they may cause recoating or refurbishment problems at a later date. Abrasive polishes should be avoided.

Extreme Temperature Changes: The expansion or contraction of the timber due to extreme temperature changes may cause damage to the surface coating. Care should be taken in air conditioned or heated environments to keep temperature changes within reasonable limits. Use heat resistant place mats under hot food and beverages to avoid heat damage.

Spillages: All spillages should be cleaned with a damp cloth as soon as possible. Moisture may cause damage to the coating. High humidity, steam and excessive water being in contact with the coating may cause the coating to crack, or if it gets under the coating cause white marking of the veneer surface. If spilled, chemical substances and alcohol should be removed immediately from all veneered surfaces.

Dirty or Greasy Marks: After first wiping with a dry cloth, wipe with a cloth lightly dampened with a mixture of water and a high quality furniture polish, or dilute mild detergent. Persistent dirty or greasy marks may be removed by mild, non- abrasive proprietary cleaners appropriate to the type of surface finish. The appropriateness of the cleaner should be sought from the surface coating or cleaner manufacturer. The effect of the cleaner on the surface should be tested on a hidden or a less conspicuous section on the finished veneer surface.

Bright light and UV: Direct sunlight and very bright indirect light should be avoided on all internal veneered surfaces because fading, bleaching or colour changes to the surface coating and to the veneer may occur. Use curtains, blinds and UV filter-membranes on windows to reduce the intensity of the light. Excessive hot sunshine may dry the veneer surface more quickly than the veneer substrate thereby causing small surface checks parallel to the grain to appear and possibly damage the surface coating.

As it is not possible to cover all associated manufacturing materials, conditions, products and methods, the end-user is responsible for carrying out the necessary tests and trials to check that the veneer, coating type, fabrication methods, associated materials and cleaning products/methods are suitable for the application. Briggs Veneers reserves the right to discontinue products or change prices and dimensions and other attribute of products without notice at any time.